

Noticias > News example > How Ofgem is responding to the energy crisis

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2023-12-14 - chynah.hayde@deskpro.com - News example

There are three areas of reform they are focusing on:

- Addressing the economic model that allowed companies with little capital to enter the market by ring-fencing customer credit balances and renewables levies, preventing them being used as working capital, and significantly reducing the risk of this money being lost if a supplier fails.
- Introducing a much tougher approach to financial regulation to ensure that companies have the right governance, risk management and appropriate finances behind them.
- 3. Adapting the price cap to allow it to adapt to the more volatile circumstances we find ourselves in.