



How-to submit a Gas or Electricity meter

chynah.hayde@deskpro.com - 2024-02-16 - KB example

There's plenty of reasons to giving us your readings:

- We'll make sure your bills are accurate and you're only paying for the energy you've used.
- You'll see if your payment plan is covering your usage – avoiding any unexpected bills!
- You can use your online account to make payments – or track payments you've already made.
- It only takes a few minutes.

When taking your readings, it's important to know which type of meter you have. If you have a [221B Green meter](#), your meter readings will be recorded automatically, every day or every half hour. You can also see these readings through your online account.

History

All Messages Attachments Assignments

Ticket update

Chynah Hayde

Priority: P2 - High Priority

#37 Chris Padfield <chris.padfield@deskpro.com> ID 1760278 emailed

New Ticket Created

Mark Loveridge <mloveridge@blue-coat.org>

Ticket: ID 203894 created via email

Subject: Knowledgebase Creation with Images

Language: English

Organisation: Cranmer Education Trust ID 520

Ticket owner: Unassigned → Mark Loveridge ID 94874

Message ID 727034 sent via email

Attachment added: image.png ID 273469

#13 Brand: Deskpro

#13 Department: Support

#13 Team: Unassigned → Support

#35 Lara Proud <lara.proud@deskpro.com> ID 1760269 emailed

#35 Chris Padfield <chris.padfield@deskpro.com> ID 1760270 emailed

#35 Hannah Scott <hannah.scott@deskpro.com> ID 1760271 emailed

#39 Mark Loveridge <mloveridge@blue-coat.org> ID 1760272 emailed

SLA added: 1 hour first response 1 hour first response

SLA added: Assign Priority to all support tickets Assign Priority to all support tickets

Attachments

- [Deskpro-User-export-2023-10-31-20-12-29.csv \(88.53 KB\)](#)